

YouTube moderators are being forced to sign a statement acknowledging the job can give them PTSD | The Verge

By Casey Newton

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Content moderators for YouTube are being ordered to sign a document acknowledging that performing the job can cause post-traumatic stress disorder (PTSD), according to interviews with employees and documents obtained by *The Verge*. Accenture, which operates a moderation site for YouTube in Austin, Texas, distributed the document to workers on December 20th — four days after *The Verge* published [an investigation into PTSD among workers at the facility](#).

“I understand the content I will be reviewing may be disturbing,” reads the document, which is titled “Acknowledgement” and was distributed to employees using DocuSign. “It is possible that reviewing such content may impact my mental health, and it could even lead to Post Traumatic Stress Disorder (PTSD). I will take full advantage of the weCare program and seek additional mental health services if needed. I will tell my supervisor/or my HR People Adviser if I believe that the work is negatively affecting my mental health.”

[...]

Source: [YouTube moderators are being forced to sign a statement acknowledging the job can give them PTSD - The Verge](#)