

What Google and Facebook need to do to fight disinformation | Columbia Journalism Review

By Mathew Ingram

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✖ Both Google and Facebook have [acted surprisingly quickly](#) to remove disinformation related to the COVID-19 virus over the past few weeks, considering their somewhat [mixed track record](#) when it comes to removing hoaxes, conspiracy theories, and trolls related to political campaigns. But experts there is still a lot more that they and other digital platforms could be doing. [CJR spoke this week with](#) Karen Kornbluh and Ellen Goodman, co-authors of a new paper published by the German Marshall Fund [entitled “Safeguarding Digital Democracy,”](#) which includes a series of steps they say the major digital platforms need to take in order to deal with the problem. Kornbluh is a former US Ambassador to the Organization for Economic Cooperation and Development and a senior fellow at the GMF and director of the [Digital Innovation and Democracy Initiative](#), and Goodman is a professor at Rutgers Law School, co-founder and co-director of the [Institute for Information Policy & Law](#) and a non-resident fellow with the GMF.

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