

News Item

Twitter announces crisis misinformation policy in Ukraine | Protocol

By Issie Lapowsky May 20, 2022

Twitter will begin taking action against misinformation in crisis situations, the company said Thursday. The new policy will be immediately applied to misinformation surrounding the war in Ukraine.

Given the way misinformation and disinformation have been weaponized in that war, it's an important update. But it's also a challenging one for Twitter to pull off, and not just because Twitter's would-be new owner believes the company should let all legal speech stand. It also puts Twitter in a position of defining what's true — or not true — in often chaotic situations and, perhaps even more challenging, deciding what constitutes a crisis to begin with.

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