

The Technology 202: NYU report calls social media titans to stop outsourcing content moderation | Washington Post

By Cat Zakrzewski

June 9, 2020

A New York University report [published today](#) is calling for social media companies to stop outsourcing content moderation.

The report says big social media companies like Facebook, Twitter and YouTube need to use more of their own employees – instead of the outside contractors on which they currently largely depend – to make calls about what posts and photos should be removed. Misinformation is becoming an increasingly big problem on tech platforms during the protests against racial injustice and the novel coronavirus pandemic, and both are happening during an election year in which the industry is already braced for action by bad actors.

[...]

Source: [The Technology 202: NYU report calls social media titans to stop outsourcing content moderation | Washington Post](#)