

# The Post-pandemic Future of Trust in Digital Governance | Centre for International Governance Innovation

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Even prior to the COVID-19 pandemic, “trust” was a key concept for governments as they asked citizens to make a leap of faith into an increasingly digital and data-driven society. Canada’s [Digital Charter](#) was billed as a tool for “building a foundation of trust.” Australia’s Data & Digital Council issued [Trust Principles](#). Trust was a key theme in “[Strengthening Digital Government](#),” a statement from the Organisation for Economic Co-operation and Development. Yet, in spite of this focus on trust, a 2017 [study](#) suggested disturbingly low levels of citizen trust in government’s handling of their data in the United Kingdom, the United States and Australia.

[...]

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