

Revealed: catastrophic effects of working as a Facebook moderator | The Guardian

By Alex Hern

September 17, 2019

The task of moderating [Facebook](#) continues to leave psychological scars on the company's employees, months after efforts to improve conditions for the company's thousands of contractors, the Guardian has learned.

A group of current and former contractors who worked for years at the social network's Berlin-based moderation centres has reported witnessing colleagues become "addicted" to graphic content and hoarding ever more extreme examples for a personal collection. They also said others were pushed towards the far right by the amount of hate speech and fake news they read every day.

They describe being ground down by the volume of the work, numbed by the graphic violence, nudity and bullying they have to view for eight hours a day, working nights and weekends, for "practically minimum pay".

[...]

Source: [Revealed: catastrophic effects of working as a Facebook moderator | Technology | The Guardian](#)