News Item

Guide: how to protect human rights in content governance | Access Now

By Javier Pallero and Eliska Pirkova

March 5, 2020

> Governments and companies are under increasing pressure to address illegal or undesirable content and expression online, but hasty or poorly crafted solutions can threaten human rights.
>
> Laws, policies, and content moderation practices that hurt free expression have a disparate impact on those most at risk of human rights violations, including journalists, activists, human rights defenders, and members of oppressed or marginalized groups, such as women, religious or ethnic minority groups, people of color, and the LGBTQ community.
>
> Companies make decisions about whether content is removed or amplified on their platforms, and follow their own rules, often in ways that are not transparent. Their actions — or lack of action — regarding content can cause or contribute to societal harm. Their role in spreading hate speech, disinformation, and illegal content, as well as facilitating discrimination, under a profit motive, is concerning.
>
> [...]

Source: [Guide: how to protect human rights in content governance | Access Now](#)