

# Fighting the Spread | American Libraries Magazine

By Timothy Inklebarger

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When the COVID-19 pandemic started spreading throughout the US in early 2020, Jessica Daly, consumer health librarian at hospital network Orlando (Fla.) Health, knew it was time for her—and other information specialists in the medical field—to step up.

“As medical professionals and librarians, we tell people what to do, but we don’t often explain why,” she says. “A lot of times people are like, ‘I don’t want people telling me what to do.’ But if they understand the science behind it, I think it really helps.”

In response to the unfolding crisis, Daly, as well as other consumer health librarians across the country, began offering free webinars in hopes of educating the public about the virus—and perhaps saving lives in the process. Topics ranged from establishing and maintaining basic cleanliness routines to more specific concerns, such as combating fake news about the pandemic.

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