

Facebook content moderation vendor quits the business after Verge investigations | The Verge

By Casey Newton

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The professional services firm Cognizant will exit the content moderation business after two Verge investigations into working conditions at sites dedicated to Facebook, the companies said today. Cognizant had hired thousands of moderators around the world to remove hate speech, terrorism, and other inappropriate content from platforms including Facebook, Google, and Twitter.

“We have determined that certain content work in our Digital Operations practice is not in line with our strategic vision for the company and we intend to exit this work over time,” the company told *The Verge* in a statement. “This work is largely focused on determining whether certain content violates client standards — and can involve objectionable materials.”

[...]

Source: [Facebook content moderation vendor quits the business after Verge investigations - The Verge](#)