

News Item

Facebook accidentally blacked out an entire language | The Verge

By Emily Fishbein February 12, 2020

On January 16th, Facebook users received an error message when posting in Jinghpaw, a language spoken by Myanmar's ethnic Kachin and written with a Roman alphabet. "We couldn't post this. Tap for more info," the message said. When clicking, a second appeared: "Your request couldn't be processed. There was a problem with this request. We're working on getting it fixed as soon as we can."

A Facebook representative told *The Verge* that the issue was caused by "a bug in our language infrastructure," and coincided with the launch, the same day, of an updated language identification model supporting ten new languages, including Jinghpaw. The representative said Facebook fixed the issue within hours of receiving reports on January 17th.

[...]

Source: Facebook accidentally blacked out an entire language - The Verge