

# Countering Disinformation and Hate Speech Online: Regulation and User Behavioural Change | Observer Research Foundation

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Social media platforms facilitate the sharing of information and enhance connectivity and civic engagement. At the same time, however, they are vulnerable to abuse by malicious actors who use the channels to spread misinformation and hateful and divisive content. Regulatory reforms must seek to align the utility of social media platforms with the welfare of citizens, while safeguarding the right to free speech. This paper explores the regulatory challenges faced by these platforms, and their responses. Drawing lessons from a comparative analysis of global best practices, the paper recommends an overhaul of India's current regulatory framework in order to curb hate speech and fake news online.

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Source: [Countering Disinformation and Hate Speech Online: Regulation and User Behavioural Change](#)